

Credit Card Transactions Policy

For the convenience of its patrons the Wheaton Public Library provides the option of paying library bills, fines fees and sale items with a credit card or a debit card.

The Wheaton Public Library accepts Visa, MasterCard, and Discover cards. The Library is subject to compliance with all laws, statutes, and reasonable terms and conditions associated with accepting these credit cards. The Library does not charge a fee for credit card use.

Credit and debit cards may be used to pay for most library fines and fees. These include payments for overdue fines, lost or damaged materials, library fee cards, and other circulation transactions. Credit and debit cards will not be accepted if the total amount due is less than one dollar. Instead, these charges will be added to the borrower's library record.

Credit and debit card payments may be made in person at the Adult Checkout Desk, A/V Desk or the Children's Desk. Credit and debit card payments will not be accepted by telephone, mail or e-mail.

Patrons who have paid by credit card for lost materials and subsequently found and returned them will be issued a refund through the Circulation Billing Department, following the guidelines established in the policy for Replacement of Damaged and Missing Materials. The typical refund will be given in cash.