It is with tremendous pride that I share with you the 2018 Wheaton Public Library (WPL) Annual Report. This report represents a year of great accomplishments by the Library Board and Staff of WPL. I am very proud to say that WPL is an excellent library and that is due to the commitment and dedication of 77 outstanding library employees who operate the library every day.

WPL welcomes everyone and this is highlighted in the library’s new mission statement. The programs, services and collections that the library offers truly make a difference to all who use them, which you will see proof of when you read this Annual Report. The community support and participation in the 2018 Community Analysis Project was tremendous. Your insights and comments helped us to develop a new vibrant strategic plan, mission statement and spaces that we hope will better meet your needs.

WPL is more than books, DVDs and computers; it is a place to find hope, inspiration, a helping hand and a brighter future. We are thankful for the many community partnerships that the library has developed through the years, for each one makes our library be as strong as it can be. The Friends of the Library organization is a partner we are most thankful for. The work that the Friends do on a daily basis does not go unnoticed by the Library Board and Staff, and should not go unnoticed by you. The Friends of the Library book sales generate 10% of the library’s revenue (outside of the City’s contribution). This revenue funds ALL of the library’s programs, concerts and reading programs.

Thank you for your continued dedication and loyalty to WPL. Your voice is important to us as we continue to grow our library. Please know that my door is always open and I welcome your thoughts, ideas and concerns. I look forward to another exciting year!

Sincerely,

Betsy Adamowski
Executive Library Director

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mission statement

Wheaton Public Library is a welcoming destination that connects the community to literacy, information, ideas and experiences. Grow with us!

Board of Directors
Christine Fenne, President
Carl Cho, Secretary
Raymond Sanguinetti, Treasurer
Robert Lyon
Robert McDonough
Joe McHaley
Laurie Metanchuk
Kathryn Staron
year highlights

• Winner of the 2018 Wheaton Chamber of Commerce BEST LARGE BUSINESS

• Executive Library Director Betsy Adamowski awarded LIBRARIAN OF THE YEAR by the Illinois Library Association

• Completed the 2018 COMMUNITY ANALYSIS PROJECT (with community support and participation)

• Developed a NEW LIBRARY MISSION STATEMENT

• RANKED #9 out of 16 Things to Do in Wheaton by Trip Advisor

• Successfully completed Phase II of the INTERIOR PROJECT:
  • Enhanced seating area outside the Café on the Park
  • Enlarged the Friends of the Library Book Nook
  • Opened up the Youth Story House
  • Added three newly constructed Study Rooms on the 2nd floor
  • Soundproofed all Study Rooms
  • Created a new Youth Programming Area
  • Launched the newly developed Arts and Culture Center
  • Installed a new Study Room reservation system
  • Installed new carpeting on the Youth Services stairway
  • Purchased the library’s first 3D Printer

LIBRARY + PARTNERSHIPS = SUCCESS

65+ community partners

<table>
<thead>
<tr>
<th>GRANTS</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wheaton Lions Club</td>
<td>$2,500</td>
</tr>
<tr>
<td>DuPage Foundation JCS</td>
<td>$2,000</td>
</tr>
<tr>
<td>World War I and America</td>
<td>$1,800</td>
</tr>
<tr>
<td>Illinois State Library</td>
<td></td>
</tr>
<tr>
<td>Back to Books</td>
<td>$1,000</td>
</tr>
<tr>
<td>Wheaton Rotary Club</td>
<td>$1,000</td>
</tr>
<tr>
<td>Illinois Arts Council</td>
<td>$450</td>
</tr>
</tbody>
</table>
Items Checked Out

- **Books/Magazines**: 60%
- **Movies**: 19%
- **Audiobooks**: 5%
- **eContent**: 10%
- **Other**: 3%

*Other = Video Games, Framed Art, Tech, LINKin checkouts, Learning Games, CD Kits, Discover Packs

**Circulation Summary**

<table>
<thead>
<tr>
<th>Category</th>
<th>Checkouts</th>
</tr>
</thead>
<tbody>
<tr>
<td>Books/Magazines</td>
<td>622,075</td>
</tr>
<tr>
<td>CD Audiobooks</td>
<td>50,012</td>
</tr>
<tr>
<td>Movies</td>
<td>194,735</td>
</tr>
<tr>
<td>Music</td>
<td>29,915</td>
</tr>
<tr>
<td>eContent</td>
<td>106,984</td>
</tr>
<tr>
<td>Other</td>
<td>29,237</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>1,032,958</strong></td>
</tr>
</tbody>
</table>

**TOTAL CIRCULATION**

- **1,032,958** items in collection
- **262,429** books checked out
- **622,075** &magazines

**eContent**

Cardholders have access to eBooks, audiobooks, graphic novels, comics, magazines, newspapers — and even content for kids, including easy picture books and chapter books. Learn more at WheatonLibrary.org/eccontent.

**518,619** Visitors
## WPL Numbers 2018

<table>
<thead>
<tr>
<th>Category</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Visitors</td>
<td>518,619</td>
</tr>
<tr>
<td>Total Circulation - all material</td>
<td>1,032,958</td>
</tr>
<tr>
<td>Circulation - eContent</td>
<td>106,984</td>
</tr>
<tr>
<td>Holds placed</td>
<td>80,344</td>
</tr>
<tr>
<td>Books borrowed through LINKin</td>
<td>12,748</td>
</tr>
<tr>
<td>Books borrowed through ILL</td>
<td>3,202</td>
</tr>
<tr>
<td>Items in the collection</td>
<td>262,419</td>
</tr>
<tr>
<td>Signed up for notices via text message</td>
<td>442</td>
</tr>
<tr>
<td>Computer users</td>
<td>42,259</td>
</tr>
<tr>
<td>Program attendance</td>
<td>34,615</td>
</tr>
<tr>
<td>Number of programs</td>
<td>1,259</td>
</tr>
<tr>
<td>Local groups used meeting rooms</td>
<td>1,559</td>
</tr>
<tr>
<td>Reference questions asked</td>
<td>85,365</td>
</tr>
<tr>
<td>Study rooms used</td>
<td>5,677</td>
</tr>
<tr>
<td>Museum Adventure Passes</td>
<td>252</td>
</tr>
<tr>
<td>Notary Public appointments</td>
<td>421</td>
</tr>
</tbody>
</table>

## Q&A

### What is weeding?
To make space for new books, librarians must “weed” from our collection. We weed a book if it hasn’t checked out in 4 years, has outdated information or is in poor condition. Every effort is made to replace weeded books with newer editions. Weeding makes it easier for you to find what you’re looking for.

#### Collection Summary

<table>
<thead>
<tr>
<th>Type</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Books</td>
<td>202,625</td>
</tr>
<tr>
<td>DVDs</td>
<td>18,387</td>
</tr>
<tr>
<td>Music CDs</td>
<td>14,682</td>
</tr>
<tr>
<td>CD Audiobooks</td>
<td>12,161</td>
</tr>
<tr>
<td>Playaways</td>
<td>2,527</td>
</tr>
<tr>
<td>Blu-rays</td>
<td>1,349</td>
</tr>
<tr>
<td>Media Kits</td>
<td>633</td>
</tr>
<tr>
<td>Video Games</td>
<td>122</td>
</tr>
<tr>
<td>Tech Equipment</td>
<td>161</td>
</tr>
<tr>
<td>Microfilm &amp; Microfiche</td>
<td>130</td>
</tr>
<tr>
<td>Framed Art</td>
<td>101</td>
</tr>
</tbody>
</table>

#### 27,662 OUTDATED & UNUSED BOOKS WERE REMOVED IN 2018.

### How do holds work?
The library purchases 1 copy of an item for every 5 people on the waiting list. When calculating the wait time, please take into account the number of copies the library owns.
These services can be used anywhere, anytime. All you need is a WPL library card and access to wheatonlibrary.org

eCONTENT
Borrow eBooks, audiobooks, magazines and newspapers from our eContent providers. Includes OverDrive, Axis360, RBDigital, Flipster and PressReader. wheatonlibrary.org/econtent

ONLINE LEARNING
Lynda.com has thousands of online video courses on a variety of topics including business, technology, design and education. Learn Polish, Thai, Shakespearean English or how to talk like a Pirate from Mango Languages. Learning Express offers practice tests for students and job seekers. wheatonlibrary.org/econtent

PREMIUM ONLINE RESOURCES
WPL offers premium online resources with information you can’t find on the Internet for free. Popular databases include Consumer Reports for product research, Morningstar and Value Line for investment reports, and NoveList for reading suggestions. Last year, we added AtoZ World Food where you’ll find all things food (and drink) related for 174 countries. wheatonlibrary.org/research

TEXT NOTICES
Text the library any time to see what you have checked out or on hold; receive a text message when a hold is ready for pickup or an item is due soon. Best of all, you can renew by text! Text SIGNUP to 630-868-9361 to get started. Learn more at wheatonlibrary.org/textnotices

3D PRINTING
Create a 3D object using any 3D design software. (Try Tinkercad, it’s free.) Upload your file to the library and we will print your design. Cost is $1/file + 10¢/gram. wheatonlibrary.org/3dprint

ONLINE CATALOG AND MY ACCOUNT
Search for and request library material, renew items checked out, pay fines and more. Place a hold on an available item and we will put it on the holdshelf for you. Freeze your holds and release them when you’re ready to read. Find links to the catalog and My Account at wheatonlibrary.org

MOBILE PRINTING
Send a print job from your home computer or mobile device to the library. Release your color (25¢/page) or just black (10¢/page) print jobs at the Tech Center. Print jobs remain in the queue for 24 hours. wheatonlibrary.org/mobileprint

“ As a student, I used WPL all the time for research and information. As a parent, I have instilled my children with the value of the library. As a reader, WPL is my greatest resource.”
**TECH2GO**

**HOST A MOVIE NIGHT!** Roku + Projector + Screen + Job Rocker (substitute Blu-ray player or Chromecast for Roku)

**DIGITIZE YOUR MEMORIES!** Convert VHS, negatives, slides and 8mm film. Borrow a microphone to record grandpa’s favorite stories. Take a GoPro camera on your next adventure.

**PRACTICE STEM SKILLS** with logic games, Snap Circuits kits and Ozobot and Sphero robots. Fun for all ages!

For more information on our Tech2Go collection visit wheatonlibrary.org/tech2go

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**TECH4HERE**

**SCAN** documents, photos, slides and negatives; **CONVERT** VHS to DVD; send a fax. Use Microsoft Office software and Photoshop on library computers and laptops.

**CHECK OUT A BATTERY CHARGER** when you’re in the library and your smartphone or tablet is low on power.

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**TECH FOR KIDS**

Snap Circuits kits, logic games, Ozobot and Sphero robots, GoPro Camera. eContent for Kids: books, comics, graphic novels from Tumblebooks, OverDrive and Axis360

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**106,984 DIGITAL CHECKOUTS**

**21,704** learning sessions

**79 Tech2Go items were checked out 1,029 TIMES**

**17,426 ITEMS RENEWED BY 80,344 HOLDS PLACED**

**BORROW AN IPAD OR IPOD TOUCH FROM THE TECH CENTER TO TEST-DRIVE ALL OUR APPS.**
COMPUTER INSTRUCTION
Learn new skills with classes on Microsoft Word and Excel, Google Drive, Buying and Selling on eBay, Internet Safety and using your Smartphone. Coming soon: Travel Apps and Cutting the Cable Cord. wheatonlibrary.org/calendar

BUSINESS RESOURCE CENTER (BRC)
Broden your business horizons with our monthly classes, book discussions, workshops and roundtables. Our Business Specialist is available for questions and assistance. Business databases available in the library and remotely with a WPL card include Value Line and Morningstar; ReferenceUSA and Demographics Now; Lynda.com and Small Business Builder. wheatonlibrary.org/brc

GENEALOGY AND LOCAL HISTORY
Research your roots using our print collection of over 3,000 books and magazines, or our 9 genealogy databases, including America’s Obituaries and Death Notices, Ancestry.com Library Edition (available in the library only), and the Chicago Tribune Historical Edition. DAR and DuPage County Genealogical Society volunteers, or our specialist, can help. wheatonlibrary.org/genealogy

STUDY ROOMS
Need some quiet space to work or a place to have a small conference? Our 9 study rooms provide an ideal location. Reserve in person, over the phone or online at wheatonlibrary.org/studyrooms

“ I hear so much about how no one uses libraries and I am so happy that our community knows what a treasure our library is. We would be LOST without it.”

special services
NOTARY • PROCTORED EXAMS
HOMEBOUND SERVICES • DATABASES

549 attended 72 computer classes

STUDY ROOMS: 5,677 logins
BRC 458 attended 41 programs
**Youth Services**

**Ice Cream Social** WPL hosted its first Ice Cream Social on Saturday, June 9. Over 430 ice cream treats and refreshments were enjoyed by more than 600 attendees. Children also had fun with hula hoops and games as they danced along with the Steel Crazy Band.

**Maker Day** Nearly 600 people attended our first Maker Day on Saturday, Oct. 20. Sixteen local makers and STEAM experts presented stations including woodworking, binary code jewelry, coding, robotics, portrait drawing, and more. Thanks to the Friends of the Library and the Wheaton Rotary, we offered giveaway t-shirts and raffle prizes to attendees.

**Museum Adventure Pass** 250 Wheaton cardholders received free admission or a discount at a cultural destination.

**1,000 Books Before Kindergarten** 200 children birth to entering kindergarten participated in our year-round program to expose children to as much reading as possible before they start elementary school.

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**Early Childhood Center (ECC)**

We offer activity centers and early literacy resources that contribute to kindergarten readiness and success in school. Children build with giant blocks, play with puzzles and Legos, and work on crafts to help develop fine and gross motor skills. ECC programs include:
- Preschool and Community Resource Fair
- Storytime classes
- Wheaton Lion’s Club vision screening
- Spanish storytime
- Theater, music, and art programs
- Monthly Parent Council meetings

**Family Programs**

- Family Lego Night
- International Games Week
- Movies
- Cardboard Craziness
- Ugly Holiday Sweater Competition
- Family Sewing
- Stop Motion Creation
- Lincoln and Thanksgiving
- Cosley Zoo presents Home Sweet Habitat
- Kids and Teens Craft Sale
- Sensory Movies for children of all abilities

**Tween Center**

Upper elementary school students can play games, solve the weekly challenges, create at the Lego table, use computers and other STEM materials, and read by our fireplace. Tween programs include:
- Battle of the Books
- March Madness: Book Edition
- Sewing machine classes
- Annual Harry Potter party
- Book discussions and after school clubs
- Scratch and Minecraft classes

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**Highlights**

- **26,413** children and adults attended programs
- **788** programs
TEENSPACE
We continue improvements to make the Teenspace welcoming and interactive. New tables and chairs were added that can be put together, taken apart, and moved around for the best use of the space. Teens stop by to study, play games, and share their art on our chalkboard walls.

TEEN PROGRAM HIGHLIGHTS
Teens learned new skills and got creative in Sewing Basics, Coding Club and Video Creation Club.

TEENSPACE BLOG
The Teenspace blog highlights book lists, book reviews, and teen book recommendations. wheatonlibrary.org/teenblog

TEEN BOOK MATCH (NEW!)
Need something new to read? Fill out our form (online or in the Teenspace) and we’ll get back to you with personalized book suggestions. wheatonlibrary.org/tbkm

1,265 teens participated in 188 programs
outreach: 27 visits met with 1,947 attendees

Did You Know?
Teens can check out laptops for in-library use with their school ID at our Tech Center.

2,491 visits to Teenspace blog

122 VIDEO GAMES CHECKED OUT 1,733 TIMES

I like how it’s physically organized for various needs, love the programming, appreciate the knowledge and helpfulness of resource staff, grateful for availability of materials and hours of operation.”
ARTS & CULTURE CENTER
Located on the main floor, this space features two gallery exhibit walls, one moveable 3-panel display wall, and three display cases in addition to programming and exhibit space. We also invite local organizations to hold an information table in this space to promote their mission and engage with the community. Contact us at communityengagement@wheatonlibrary.org for more information on displaying in the library.

PROGRAMS
WPL's programs for adults include lectures on history, art, culture, Make & Take arts and craft projects, living history performances, cooking demonstrations, financial literacy, and more. In Fall 2018, we highlighted the Bicentennial of Illinois with programs, trivia contests, and prizes. To see our program guide and to sign up for eNews (our weekly newsletter), visit wheatonlibrary.org/program-guide

CONCERTS
Sunday Concert Series
• One concert each month from September-April on Sunday afternoons.

Summer Concerts Series
• One outdoor concert a month from June-August on Tuesday evenings on our West Plaza.

BOOK DISCUSSION GROUPS
WPL features a book group for everyone. The Contemporary Fiction group offers 3 meetings to choose from. Those interested in nonfiction should check out True Story Book Club. Business-minded patrons can attend Biz Books Review. We also feature a special book club for new moms that meets in Downtown Wheaton. wheatonlibrary.org/bookgroups

community
outreach
We have been out in the community more than ever this year: WPL booth at Taste of Wheaton and the French Market • New Moms Book Club in Downtown Wheaton • Book discussions at Marian Park and Travanse Living • 4th of July Parade • Downtown Wheaton scavenger hunt • 2018 U.S. Senior Women's Open Championship

5,649 ATTENDED 240 PROGRAMS
548 PEOPLE ATTENDED 56 BOOK DISCUSSIONS
12 concerts 1,183 attendees
friends of the library

The mission of the Friends of the Wheaton Public Library is to promote public use and community support for the library, to foster appreciation of its value as a cultural and educational asset to the community, and to focus public attention on the resources, services, facilities, and needs of the library.

WHAT FRIENDS DO

- Sponsor/volunteer at events
- Sponsor fundraising activities such as Used Book Sale, Media Sale and Holiday Book & Gift Sales.
- Provide a Book Nook for patrons to shop throughout the year.

wheatonlibrary.org/friends

From its start in 2003 to 2018, the Friends have raised more than $617,000 through book sales. More than 90% of that total has gone directly to the Library.

Be a Part of Our Future

We have established a WPL Endowment Fund in partnership with the DuPage Foundation. This allows individuals to make contributions to a permanent Wheaton Public Library fund that will grow and help meet the future needs of the Library. Contact us at 630-868-7590 or email foundation@wheatonlibrary.org for more information.